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## **Quality Policy Statement**

Issue No.2Issue Date16/08/24ClassificationPublic

Document History:			
Issue Level	Page No(s)	Date	Brief details of amendment(s) to policy
1	All	19/07/24	First issue of policy
2	All	16/08/24	Addition of eSignature section

The Quality Policy of Dakota Integrated Solutions is to determine, agree & conform to our client's needs & expectations, whilst fulfilling the requirements of ISO 9001 and statutory law. All of our industry sector services and activities are undertaken to current revisions of British Standards and industry codes of practice.

Dakota Integrated Solutions recognises that to be competitive & maintain good economic performance in the industry sector, we must employ management systems that continually improve the quality of our products & services that in turn increases the satisfaction of our clients, employees, shareholders, suppliers & society at large.

Key objectives of Dakota Integrated Solutions are that the Management System provides: -

- Confidence of our Clients that their requirements for quality and safety are being achieved in the delivered product or service.
- Confidence of our management & staff that the requirements for quality are being fulfilled & maintained, & that quality improvements take place.
- A framework for establishing and reviewing quality objectives.

We are conscious that the motivation of our employees is dependent on their training and understanding of the tasks they are expected to perform. It is part of our on-going training programme that this policy is communicated and understood at appropriate levels within Dakota Integrated Solutions and interested parties.

## Quality of workmanship is the responsibility of all employees of the company.

Signed by:

Keith Hardy Managing Director