



Proposals



Project Life Cycle Management



Implementation & Configuration



Software Development & Support



Hardware Staging & Configuration



Voice



Print Solutions



Support & Repairs



Training

# Dakota Professional Services



## Overview

Dakota is delighted to be able to offer a range of Professional Services pertaining to the development, implementation, management and support of the comprehensive range of solutions, hardware and software services which we bring to market.

Leveraging upon the skills of our internal Technical and Operational Team members, our dedicated Key Account Managers can work with you to discuss your needs further and provide a detailed assessment in order to offer a proposal for a suitable service tailored to meet your precise business needs and requirements.

Dependant on the nature of your request, our team can be mobilised either to work with you on-premise at your location or remotely to conduct our services.

## What Professional Services Do We Offer?

We offer a range of Professional Services, including:

- Comprehensive managed services offerings pertaining to mobility, print & voice solutions
- Training & implementation sessions covering our range of product, application & solution offerings
- Specialist technical support services on market-leading solutions in our core sectors (NiceLabel, ZBI, etc)
- Device & other associated hardware build, configuration & management in addition to support services
- Project management & consultation services

## What Service Will You Receive?

For each undertaking of our services, we will work with you to provide a full overview of the service quoted, including time and labour estimates, a detailed breakdown of the approach/delivery mechanisms and what the outputs and deliverables will be. This will be fully scoped out prior to going ahead with any agreed level of service.

## Want To Know More?

If you would like to know more about the range of Professional Services available from Dakota, please contact your Key Account Manager for further information, or get in touch with our team via the contact details below.

[info@dakotais.co.uk](mailto:info@dakotais.co.uk) | 0161 776 4009 | [dakotais.co.uk](http://dakotais.co.uk)